



Innovative Fluids, LLC.  
415 Squires Drive  
Milan, MI 48160  
[www.InnovativeFluids.com](http://www.InnovativeFluids.com)  
Phone: 1-800-889-2110



## **Customer Statement on the COVID-19 Coronavirus - Updated March 27, 2020**

At Innovative Fluids, supporting our customers is a key priority, and our National teams are hard at work to avoid disruptions from the COVID-19 virus while at the same time acting responsibly to do what we can to prevent further spread. We continue to closely monitor and assess the evolving situation and will be diligent about communicating with our customers regarding shipment timing or other issues resulting from COVID-19.

### **Our Product Services**

Innovative Fluids has a diversified manufacturing and shipping strategy with service to (35) U.S. states. All our delivery sites are operating with normal delivery schedules to all our customers. Our teams are hard at work to minimize the risk of potential delivery service disruption and maximizing route product delivery volumes.

### **Our Customer's Sites**

Most of our employees must visit customer sites for regular scheduled product deliveries. Innovative Fluids delivery drivers are using personal protective equipment to protect themselves, as well as our customers we serve. Our drivers are maintaining the 6ft social distancing to further minimize potential spread of the virus. We have also waved the customer signature requirement on the driver's delivery tablet, to minimize any potential virus spread. Innovative Fluids also require our delivery drivers to follow any additional protocols our customers have implemented.

### **Our Employees**

Innovative Fluids is committed to providing a safe environment for our employees, their families and the communities in which we operate. We have asked our employees to work at home where possible to reduce transmission risks and to keep them safe.

Sincerely,

Steve Peters  
President /CMO  
**Innovative Fluids**